

Computer Studies

Section A [10%]

Choose the **BEST ANSWER**, then writes its letter (a, b, c or d) in the box.

1. In, people can buy and pay for goods on the Internet without having to travel to shops.

- a) e-market
- b) e-portal

- c) e-school
- d) e-commerce

2. ATM and credit cards have strips that store data.

- a) magnetic
- b) optical

- c) numbers
- d) barcode

3. Computer are commonly use in businesses because they

- a) are cheap labour
- b) make businesses look modern
- c) can be used to play games like Solitaire
- d) can perform certain tasks more efficiently

4. A POS may have the following features except

- a) barcode scanner
- b) digital display
- c) keyboard
- d) MICR reader

5. Following are the advantages of E-commerce, **except**

- a) encourage credit cards fraud.
- b) saving on physical shop rental.
- c) booking can be done out of office hours.
- d) enable shoppers to chose their products from various sites.

6. Which of the following items is not controlled by microprocessors?

- a) central cooling units.
- b) dishwashers.
- c) electric fan
- d) microwave oven

7. Anney would like to buy an electronic book through a website. Which of the following is the valid payment method for this transaction?

- a) debit cards
- b) smart cards
- c) direct debit
- d) ATM cards

8. Which of the following is false about E-commerce?

- a) business grow faster
- b) goods are always the cheapest.
- c) able to shop within office hour only.
- d) customer have a wider chose of products.

9. The growth of E-commerce lead to the development of the following fields, **except**

- a) Programmers
- b) Graphic designers
- c) Banking employment
- d) Product manufacturing

10. Following are the examples of cashless transaction, **except**

- a) Bank draft
- b) Bank notes
- c) Postal money
- d) Funds transfer

Section B (10 marks)

Answer ALL the questions in this section.

1. ATMs provide electronic banking which is popular. State the benefits of electronic banking.
(i) Benefit to customers :

(ii)Benefit to bank:

_____ [2]
2. Credit card fraud is a very big problem for banks. List 2 ways how credit card frauds are committed.
(i) _____
(ii) _____
_____ [2]
3. Robberies had always be the biggest threat to banking industries. List 2 ways how computers can help to reduce the risk.
(i) _____
(ii) _____
_____ [2]
4. List **two** disadvantages of e-commerce for the customer.
(i) _____
(ii) _____
_____ [2]
5. Briefly explain the following terms:
(i) Electronic commerce (e-commerce)

(ii)Electronic shop (e-shop)

_____ [2]

Section C (10%)

Answer ALL the questions in this section.

We are progressing towards a cashless society. There is less need for carrying money. Digital money is increasingly being used.

- (i) Briefly list **two** possible forms of digital money.

_____ [2]

- (ii) Briefly explain how computer are use in e-commerce.

 _____ [2]

- (iii) List **two** input devices use to read smart card or check.

_____ [2]

- (iv) Electronic funds transfers involve funds transferring from one party to another. Briefly explain the process.

 _____ [2]

- (v) Personal Identification number (PIN) is one of the security features to avoid fraud. List **two** services with make use of PIN.

 _____ [2]